

## **Budget Energy 'Budget Booster' with Loyalty Payment**

Valid from 14<sup>th</sup> December 2020 until further notice.

These terms are in addition to our 'Budget Booster' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. Upon sign up to Budget Energy's 'Budget Booster' tariff, new customers are eligible to claim a total of £90 free credit during the 12-month contract term.
2. The offer is only available for new customers joining Budget Energy for a minimum contract of twelve months, who sign up for a KeyPad (PaYG) tariff.
3. Budget Energy reserves the right to refuse payment of 'the offer' where this was previously applied in respect of the same MPRN within the previous twelve months.
4. The maximum credit payable during the contract term will be £90 and must be redeemed within the contract period. All credit will be provided in the form of a free vend. The first credit (£40) will be provided when your switch to Budget Energy has been completed.
5. Customers are eligible to claim an additional £10 free credit every 60 days during the 12-month contract term. Following the first credit payment on switchover (Month 1) credit will be available to claim in Month 3, 5, 7, 9 with a final credit payment available in Month 11.
6. Budget Energy will provide a prompt to customers to remind them when each £10 credit payment is applicable to their account during the contract term. However, it is the responsibility of the customer to contact Budget Energy to redeem their credit. Upon contacting Budget Energy, the credit will be provided in the form of a free vend. There is no requirement to purchase a separate top-up to claim the credit payment. The credit can be used by the customer to top up their keypad meter at any time within the remaining term of their contract period.
7. Budget Energy will provide the full value of the loyalty payment to customers who redeem their credit. There is no time limit on when a customer can claim each £10 credit during the contract term. For example, if a customer fails to claim each of their £10 credits until Month 12 the full value of the remaining credit will be provided (i.e. £50 + £40 credit provided at switchover).
8. The credit value is inclusive of VAT. There is no cash alternative, the offer is not transferable and cannot be used in conjunction with any other offer.
9. Budget Energy reserves the right to amend 'the offer' or these Terms and Conditions at any time without prior notice.
10. If your terms and conditions change during the term, we will notify you 21 calendar days in advance using your chosen method of communication