

## **Budget Energy 'Welcome Credit' Offer (Terms and Conditions)**

### **BILL PAY (Credit) TARIFFS**

#### **Budget Energy 'Advantage Tariff' with £100 Welcome Credit**

Valid from 1<sup>st</sup> December 2019 until further notice.

These terms are in addition to our 'Advantage Tariff' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. Upon sign up to Budget Energy's 'Advantage Tariff', new customers are eligible to a total of £100 credit to their account ('the offer').
2. The offer applies to new domestic Budget Energy electricity customers, who sign up for direct debit and e-billing, with a minimum contract of twelve months.
3. Budget Energy reserves the right to refuse payment of the credit where this was previously applied in respect of the same MPRN within the previous twelve months.
4. The credit is available to redeem in two stages during the contract term. It is the responsibility of the Customer to redeem the total value of the credit available within the (12 month) contract term.
5. The **first** credit of £50 can only be redeemed following successful payment of the first Direct Debit (Month 1). The **second** credit of £50 can be redeemed by the customer any time they wish within the final three months of the contract term (Months 10, 11 or 12).
6. It is the responsibility of the customer to contact Budget Energy to redeem the credit offer. The customer can contact Customer Services on freephone 0800 012 1177 or email [info@budgetenergy.co.uk](mailto:info@budgetenergy.co.uk) to redeem the offer (simply provide the customer name and MPRN).
7. The first and second credit will each be displayed on your bill as '*Credit*' with the value £47.62 + £2.38VAT. Once redeemed the welcome credit will be applied to your account within 60 days.
8. The Credit offer is inclusive of VAT. There is no cash alternative, the offer is not transferable and cannot be used in conjunction with any other offer.
9. Budget Energy reserves the right to amend 'the offer' at any time without prior notice.
10. If the offer is removed customers who are already 'Budget Advantage' Tariff will be entitled to redeem the full value of the credit agreed at sign-up.
11. If your tariff terms and conditions change during the term, we will notify you 21 calendar days in advance using your chosen method of communication.

## KEYPAD (PaYG) TARIFFS

### Budget Energy 'Keypad Budget Advantage' with £100 Welcome Credit

Valid from 1<sup>st</sup> December 2019 until further notice.

These terms are in addition to our 'Keypad Budget Advantage' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. New customers signing up to Budget Energy's 'Keypad Budget Advantage' are eligible to a total of £100 credit to their account ('the offer').
2. The offer is only available for new customers joining Budget Energy for a minimum contract of twelve months, who sign up for a KeyPad (PaYG) tariff.
3. Budget Energy reserves the right to refuse payment of 'the offer' where this was previously applied in respect of the same MPRN within the previous twelve months.
4. For Budget Energy's 'Keypad Budget Advantage' a £50 credit will be applied when your account goes live. The credit will be provided in the form of a free vend when your switch to Budget Energy has been completed.
5. A second credit, in the form of a free vend, will be payable during the final three months of the contract term (Months 10, 11 and 12). For Budget Energy's 'Keypad Budget Advantage' a £50 credit.
6. It is the responsibility of the customer to contact Budget Energy to redeem the second credit, whenever they wish, within the final three months of their contract term. Upon contacting Budget Energy, the credit will be provided in the form of a free vend which will be valid for immediate use.
7. The credit value is inclusive of VAT. There is no cash alternative, the offer is not transferable and cannot be used in conjunction with any other offer.
8. Budget Energy reserves the right to amend 'the offer' at any time without prior notice.
9. If the offer is removed customers who are already on the Keypad Budget Advantage Tariff will be entitled to the full value of the welcome credit agreed at sign-up.
10. If your terms and conditions change during the term we will notify you 21 calendar days in advance using your chosen method of communication

## BubbleBum Car Booster Seat – Promotional Offer Terms

Valid from 1<sup>st</sup> March 2020 until further notice.

These terms are in addition to the Budget Energy '*Keypad Budget Bonus Discount*' tariff terms and conditions, '*Bill Pay Budget Bonus*' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. This offer entitles new Budget Energy customers joining either the Budget Energy '*Keypad Budget Bonus Discount*' or '*Bill Pay Budget Bonus*' tariff to receive a free 'BubbleBum Car Booster' seat ('the offer').
2. The offer is non-transferable, and no cash alternatives or refunds will be offered.
3. When your switch to Budget Energy has completed ('account is live') Budget Energy will confirm with BubbleBum ([www.bubblebum.co](http://www.bubblebum.co)) that you are entitled to receive, for free, one BubbleBum car booster seat.
4. BubbleBum will ship directly to your address, free of charge, your new BubbleBum car booster seat. Please allow up to 8 weeks for delivery.
5. By signing up to this tariff and promotional offer you authorise Budget Energy to provide BubbleBum with your contact details (name and address) in order to ship the BubbleBum car booster seat. To understand how Budget Energy uses personal data, please review our Privacy Notice: <https://budgetenergy.co.uk/privacycentre/>
6. Budget Energy reserves the right to amend 'the offer' at any time without prior notice.