

## **Budget Energy 'Welcome Credit' Offer (Terms and Conditions)**

### **BILL PAY (Credit) TARIFFS**

#### **Budget Energy 'Bill Pay 24Hr Discount Tariff' with £40 Welcome Credit [Billpay Budget Advantage Tariff Details Removed]**

Valid from 28th August 2019 until further notice.

These terms are in addition to our 'Bill Pay 24Hr Discount Tariff' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. Upon sign up to Budget Energy's 'Bill Pay 24Hr Discount Tariff', new customers are eligible to a total of £40 credit to their account ('the offer').
2. The offer applies to new domestic Budget Energy electricity customers, who sign up for direct debit and e-billing.
3. The offer is only available for new customers joining Budget Energy for a minimum contract of twelve months. If you receive the welcome credit and cease to take electricity from Budget Energy before the end of the (12 month) contract term, Budget Energy reserves the right to debit your account with an amount up to the value of the credit provided.
4. Budget Energy reserves the right to refuse payment of 'the offer' where this was previously applied in respect of the same MPRN within the previous twelve months.
5. The welcome credit is applied in two stages. The first credit is automatically added to your account following switchover. The second credit can be redeemed by the customer any time they wish within the final three months of the contract term (Months 10, 11 or 12).
6. It is the responsibility of the customer to contact Budget Energy to redeem the second credit, whenever they wish, within the final three months of their contract term.
7. The first welcome credit (automatically applied to your account) and second welcome credit (redeemed by the customer within the final quarter of the contract term), will each be displayed on your bill as £19.05 + £0.95VAT for Budget Energy's 'Bill Pay 24Hr Discount Tariff'.
8. The Welcome Credit offer is inclusive of VAT. There is no cash alternative, the offer is not transferable and cannot be used in conjunction with any other offer.
9. If the offer is removed customers who are already on the Budget Bonus Discount Tariff or Billpay Budget Advantage Tariff will be entitled to the full value of the welcome credit agreed at sign-up.
10. If your terms and conditions change during the term we will notify you 21 calendar days in advance using your chosen method of communication

## KEYPAD (PaYG) TARIFFS

### **Budget Energy 'Budget Bonus Discount Tariff' with £30 Welcome Credit and Budget Energy 'Keypad Budget Advantage' with £100 Welcome Credit**

Valid from 28th August 2019 until further notice.

These terms are in addition to our 'Budget Bonus Discount Tariff' terms and conditions, 'Keypad Budget Advantage' terms and conditions and Budget Energy's General Terms and Conditions of Supply.

1. Upon sign up to Budget Energy's 'Budget Bonus Discount Tariff', new customers are eligible to a total of £30 credit to their account. New customers signing up to Budget Energy's 'Keypad Budget Advantage' are eligible to a total of £100 credit to their account ('the offer').
2. The offer is only available for new customers joining Budget Energy for a minimum contract of twelve months, who sign up for a KeyPad (PaYG) tariff.
3. Budget Energy reserves the right to refuse payment of 'the offer' where this was previously applied in respect of the same MPRN within the previous twelve months.
4. For the Budget Bonus Discount Tariff an initial £15 credit will be applied when your account goes live. For Budget Energy's 'Keypad Budget Advantage' a £50 credit will be applied when your account goes live. The credit will be provided in the form of a free vend when your switch to Budget Energy has been completed.
5. A second credit, in the form of a free vend, will be payable during the final three months of the contract term (Months 10, 11 and 12). For Budget Bonus Discount Tariff' this is a £15 credit and for Budget Energy's 'Keypad Budget Advantage' a £50 credit.
6. It is the responsibility of the customer to contact Budget Energy to redeem the second credit, whenever they wish, within the final three months of their contract term. Upon contacting Budget Energy, the credit will be provided in the form of a free vend which will be valid for immediate use.
7. The credit value is inclusive of VAT. There is no cash alternative, the offer is not transferable and cannot be used in conjunction with any other offer.
8. If the offer is removed customers who are already on the Budget Bonus Discount Tariff or Keypad Budget Advantage Tariff will be entitled to the full value of the welcome credit agreed at sign-up.
9. If your terms and conditions change during the term we will notify you 21 calendar days in advance using your chosen method of communication