

Budget Energy ‘Keypad Budget Advantage’ Fixed Price Tariff

Scope of Agreement

1. These terms apply to the Budget Energy ‘Keypad Budget Advantage’ Tariff, (“the *Tariff*”). This tariff allows customers to avail of a 12-month fixed price contract. The eligibility criteria to avail of the Tariff are as follows:
 - You must be a domestic electricity customer in Northern Ireland with a keypad meter;
 - You must agree to only use a keypad meter for the supply of your electricity;
 - You are not currently within the terms (12 months) of the Budget Energy ‘Keypad Standard 24 hr’ Tariff with budget bonus
2. These terms are in addition to the General Terms and Conditions for the Supply of Electricity by Budget Energy to domestic premises in Northern Ireland (“*Budget Energy’s General Terms and Conditions*”) (as may be amended from time to time which can be found on our website at www.budgetenergy.co.uk or obtained by calling us on Freephone 0800 012 11 77) and the Budget Energy Ltd Customer Agreement Form (“*CAF*”).
3. These terms and conditions, together with the Budget Energy General Terms and Conditions and the CAF are referred to as the “*Agreement*”.
4. In the event of any conflict between these terms, the Budget Energy General Terms and Conditions and the CAF, these terms will apply.

Tariff Information

5. The tariff provides a **fixed price** tariff during the 12 month contract term as set out in the table below. Fixed price means the price to be paid for each unit of energy supplied and any standing charges, as quoted to you when you signed up to the Budget Energy ‘Keypad Budget Advantage’ Tariff.

TARIFF	Unit Rate – Pence per kWh		Standing Charge – Pence per Day	
	Ex. VAT	Inc. VAT	Ex. VAT	Inc. VAT
KeyPad Budget Advantage	17.78	18.67	9.556	10.034

6. The method of payment shall be prepayment top ups to the keypad meter. These top ups can be purchased via our Budget Energy App, online, via automated phone services or at outlets where ‘Paypoint’ or ‘Payzone’ payment processing services are available.
7. Your tariff rate will be applied from the date that Budget Energy Ltd is registered as your new supplier, or from the date we have agreed, and will continue for 12 months (the contract term).
8. Details of the unit rate in ‘pence per kWh’ can also be found on our website at www.budgetenergy.co.uk or by calling us on Freephone 0800 012 11 77.

9. After expiration of the Contract Term your Budget Energy account will be switched to the Budget Energy ‘Standard 24Hr Keypad Tariff’ applicable at that time.
10. If you move house during the Contract Term, you may continue to avail of this Contract for the remainder of the Contract Term for electricity supply at your new address, providing you continue to meet the eligibility criteria as set out in paragraph 1.
11. This tariff offer may not be used in conjunction with any other Budget Energy electricity offer, discount or tariff, unless otherwise specified by Budget Energy during your registration and/or on your CAF.
12. If your tariff includes a welcome credit or cash-back offer, then the terms and conditions of this promotion can be found at www.budgetenergy.co.uk/Welcome-Credit-Terms.pdf

Ending This Agreement

13. If, at any time, you do not meet the eligibility criteria, as set out in paragraph 1 above, Budget Energy Ltd reserve the right to end this agreement and transfer you to the most appropriate tariff at that time and you will be notified of any change using your chosen method of communication
14. You may cancel the Tariff during the 10 working days from when the Agreement is first made (“*Cooling Off Period*”) by calling us on Freephone 0800 012 11 77, by e-mail to customerservice@budgetenergy.co.uk or by writing to us by post to ‘30-32 Balliniska Road, Derry/Londonderry, BT48 0LY’. If you leave the Tariff after the “*Cooling Off Period*” or the Agreement is ended by you at any time before the end of the fixed term, a termination charge of £40.00 may be applied to your account.
15. If you have previously been a customer with Budget Energy and owe an outstanding exit fee to the company, we reserve the right to add this debt to your new account.

Variations to this Agreement

16. Your Energy product will be charged at the Fixed Price for the duration of the term. VAT (in addition to any additional taxes/government levies that may be introduced during the Agreement duration) will not be fixed at the start of the Agreement and may vary during the term. We will set these items out in your annual statement so that you know what charges have been required to be passed through to you.
17. Budget Energy Ltd reserves the right to withdraw the Tariff without notice at any time. If the tariff is removed existing ‘Keypad Budget Advantage’ customers will remain on the tariff until the end of their contract term. If your terms and conditions change during the term we will notify you 21 calendar days in advance using your chosen method of communication

At the end of the Agreement

18. We will give you notice, between 21 and 42 calendar days in advance of the end of the Term of the Agreement coming to an

Budget Energy 'Keypad Budget Advantage' Fixed Price Tariff

end, using your chosen method of communication. We will notify you of the Standard 24 hr Keypad Tariff applicable at that time.